Digital Workplace

Kronberg, 20. September 2016



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Franz Schmid Head of Digital Workplace



The Goal: Improve Enterprise Efficiency

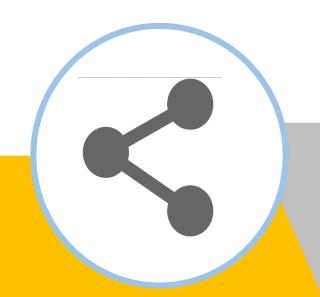
Personal Efficiency

Team Efficiency

Improve & enable speed, efficiency & easy self management with role- and skill based workplace

Improve & enable transparency, access to team and client information, safe decision making, easy communication and collaboration.





Expert Network Effectiveness

Improvement of **Business** Effectiveness

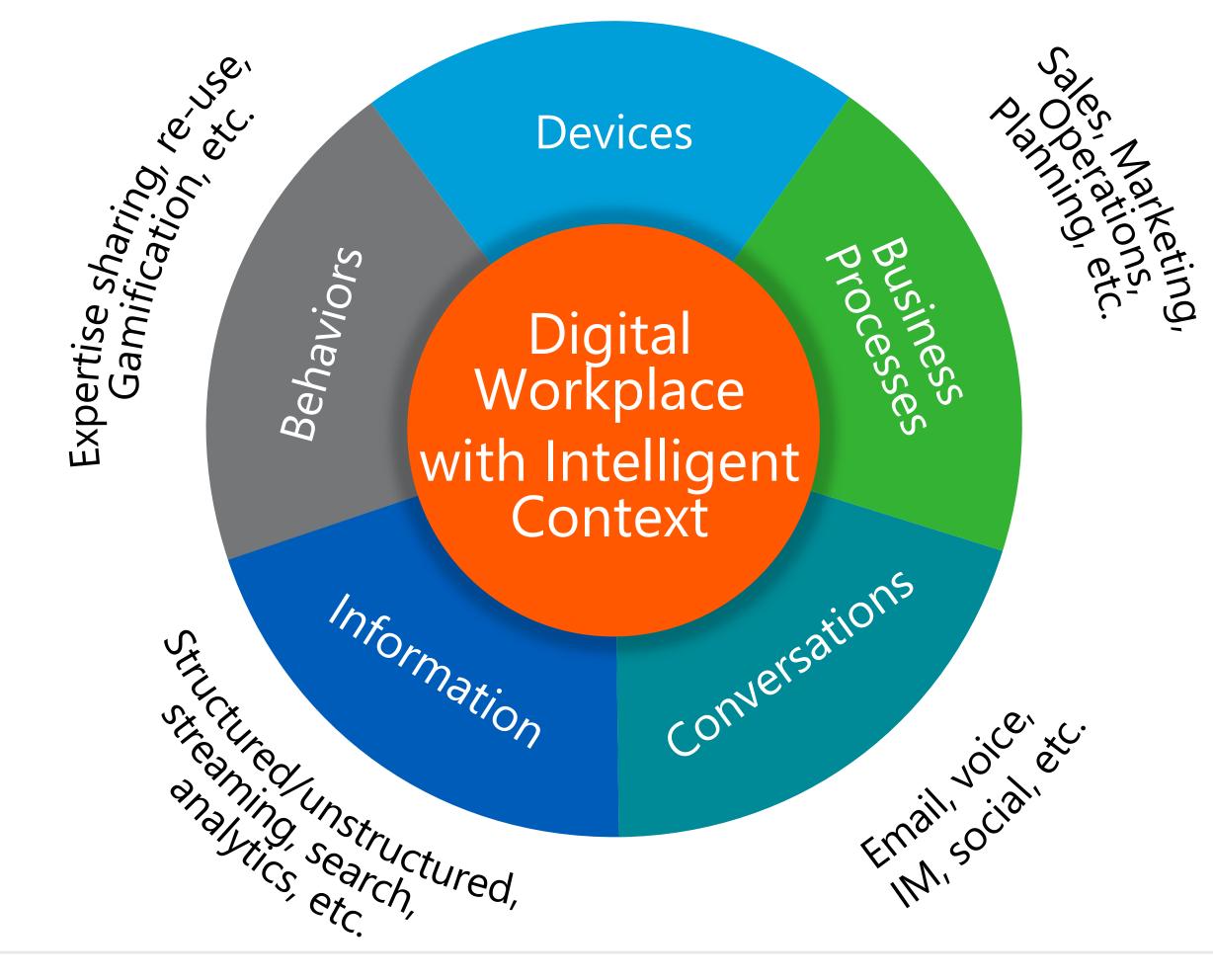
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Improve & enable smart business thinking and experts networking due to connection of right people, content, tools and channels.

New Business Opportunities Growth **Flexibility &** Efficiency

Digital Workplace Elements

Desktop, phone, tablet, sensors, etc.





The digital workplace is contextually intelligent.

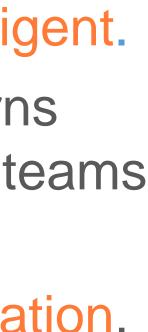
It senses and responds to the work patterns and information needs of employees and teams to enable tailored experiences.

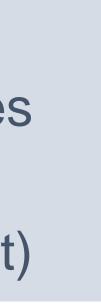
It capitalizes on modern digital communication, collaboration, and analytics platforms.

It optimizes use of the public, private and hybrid clouds.

"It is a blend of capabilities, enablers and above all mindset – all essential perspectives in how organizations work."

(Jane McConnell – Digital Office 2015 report)



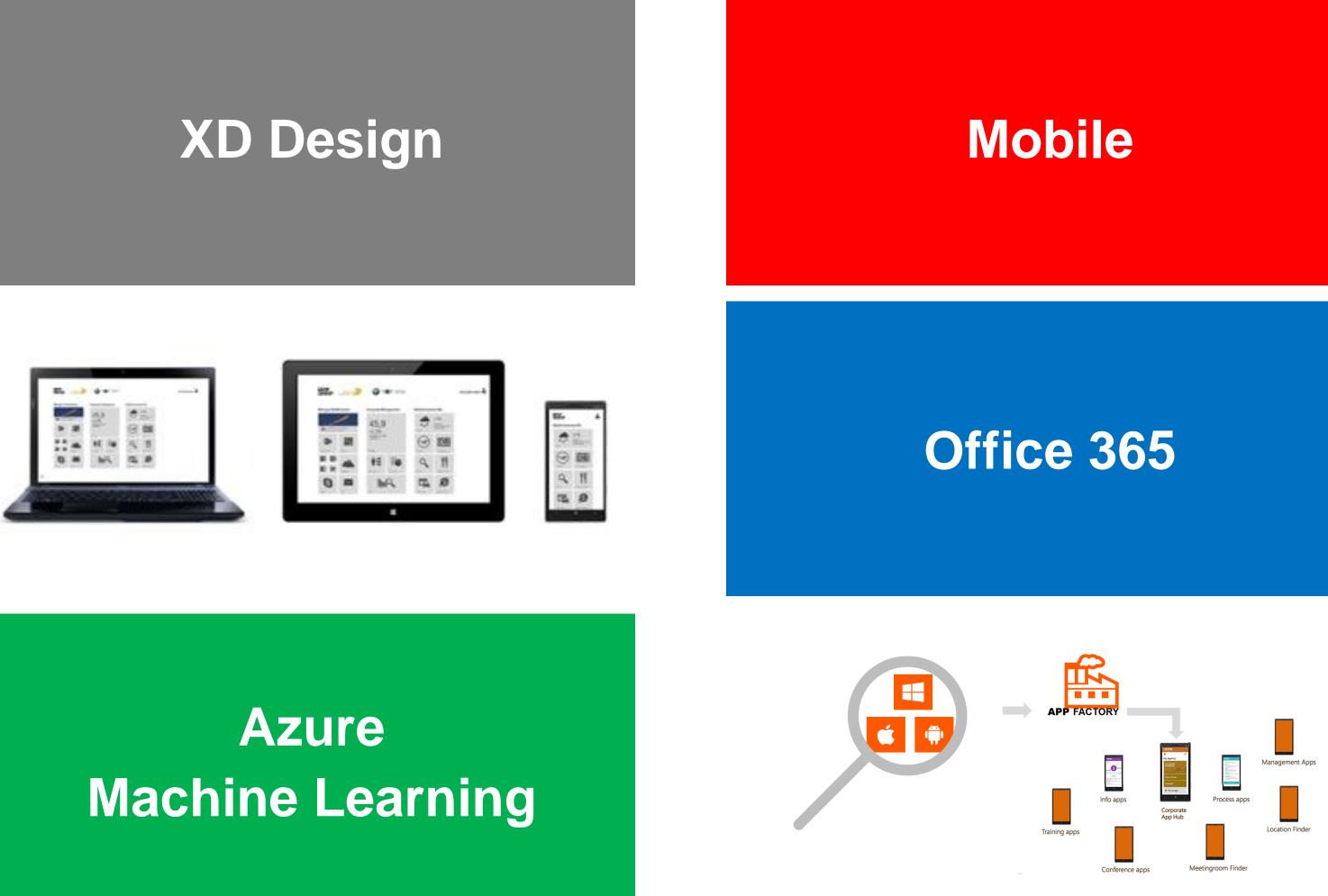




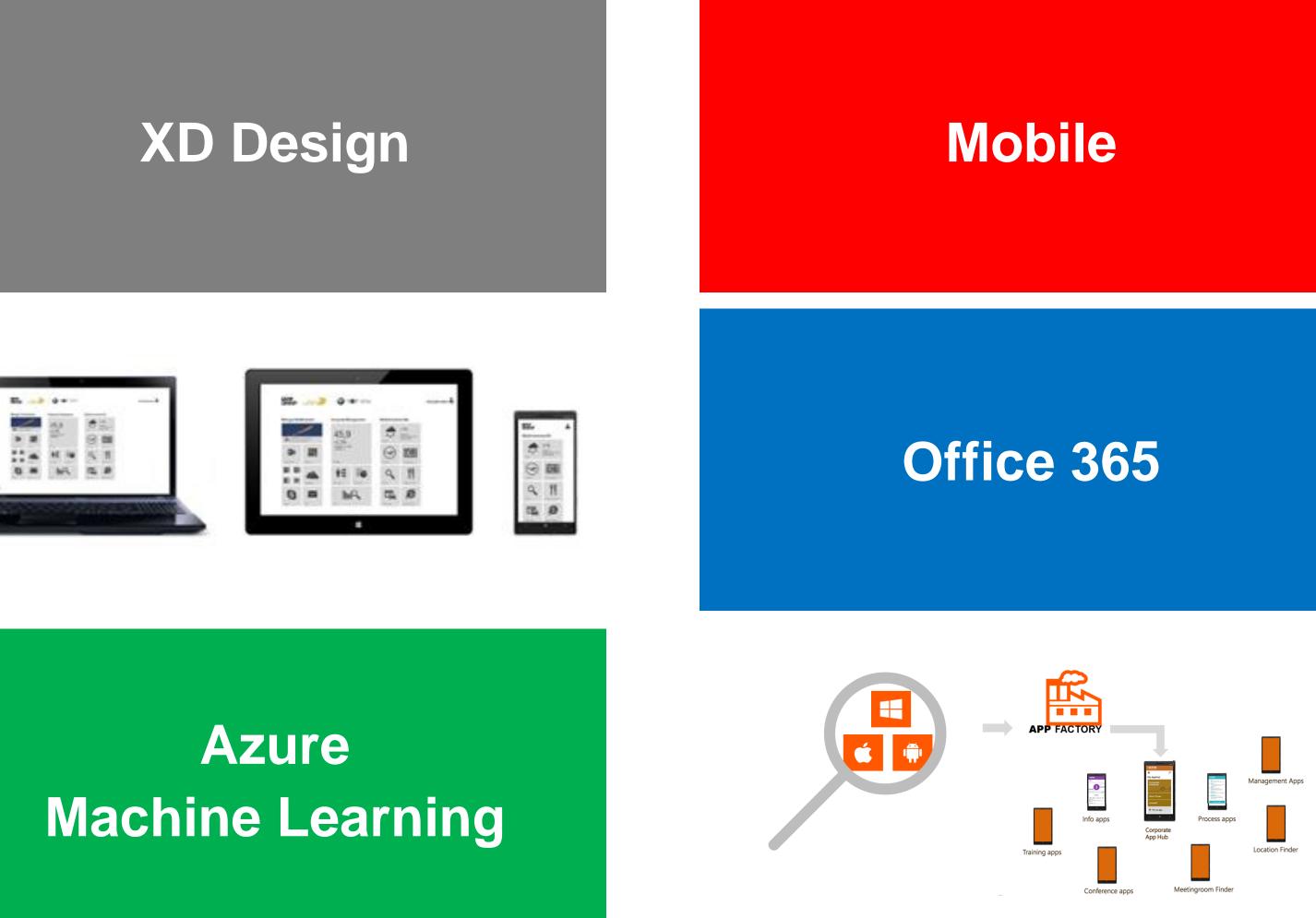
Major Building Blocks that can support a Digital Workplace



Personalized **Information Cockpit**









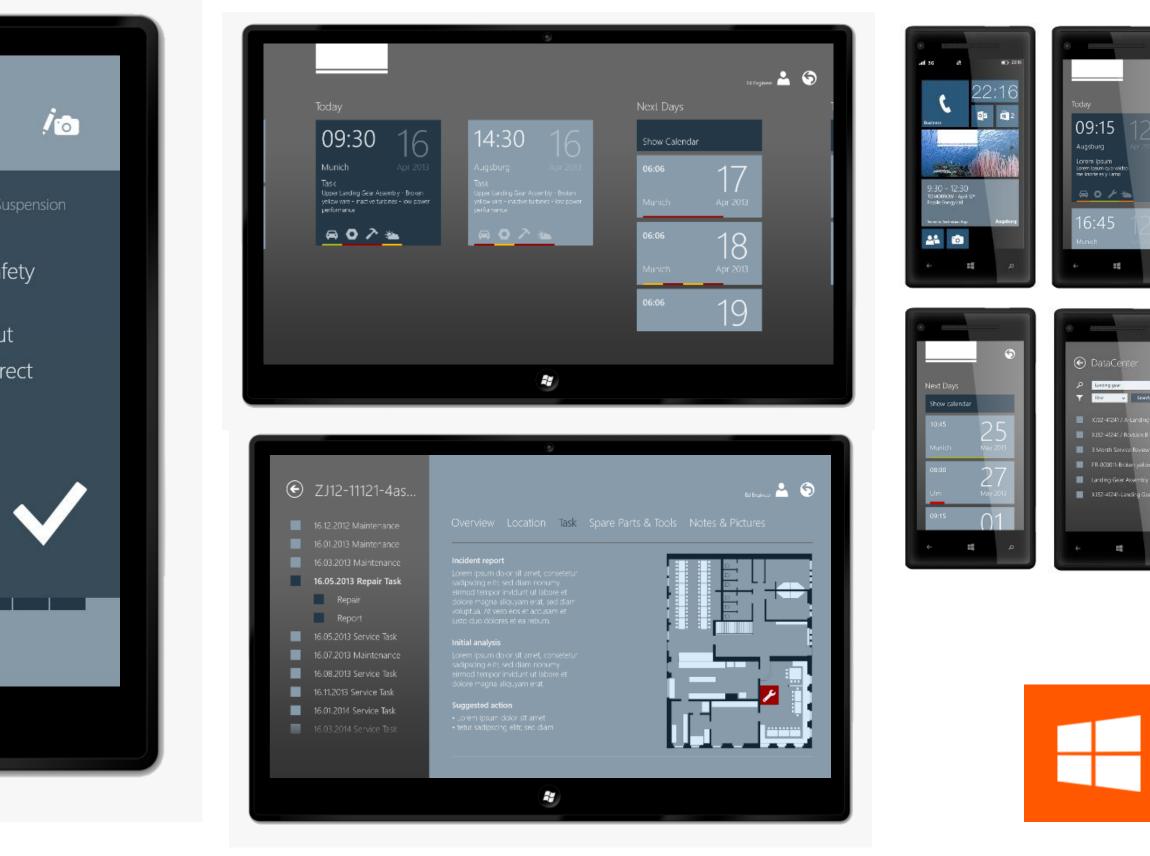


Manufacturing Service Technician

















Damage Reporting Management Tool





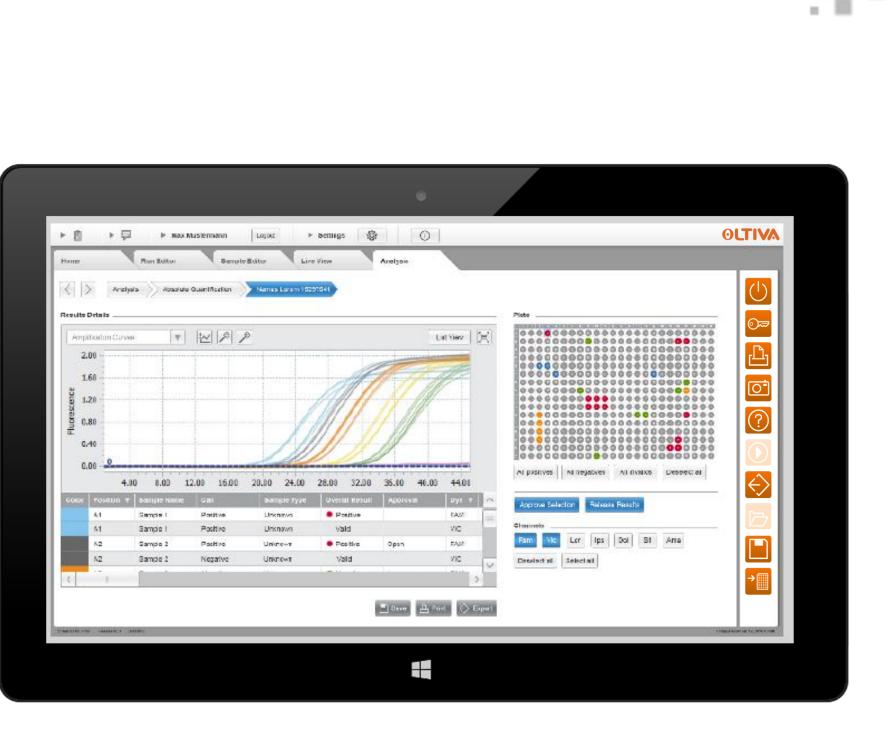




Medical Instrument Analyzer











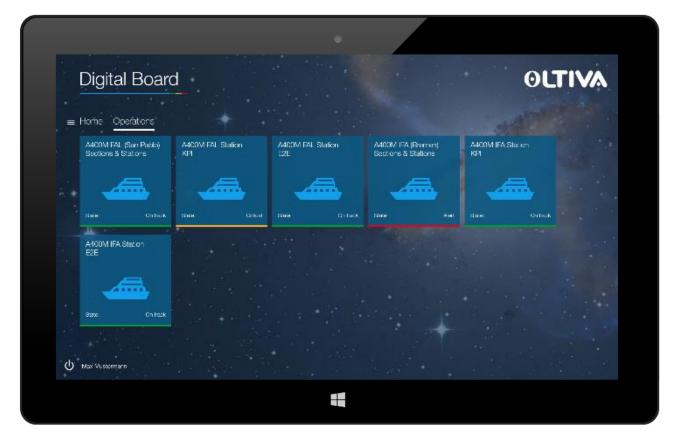
Digital KPI Dashboards for Board Meetings

=	Home		
	Finances	Operations	X
	Order Intake	On track Critical Alert Total 4	
	- 18.4 bn€⊘ ^{Revenues} 27.0 bn€⊘ EBIT	Customers Employees	
	0.9 bn€ 🧿 ^{R&D} 0.9 bn€ 🧐	Europe Spain East New hires Satisfaction 437 273% 2	













Digital Workplace Hub





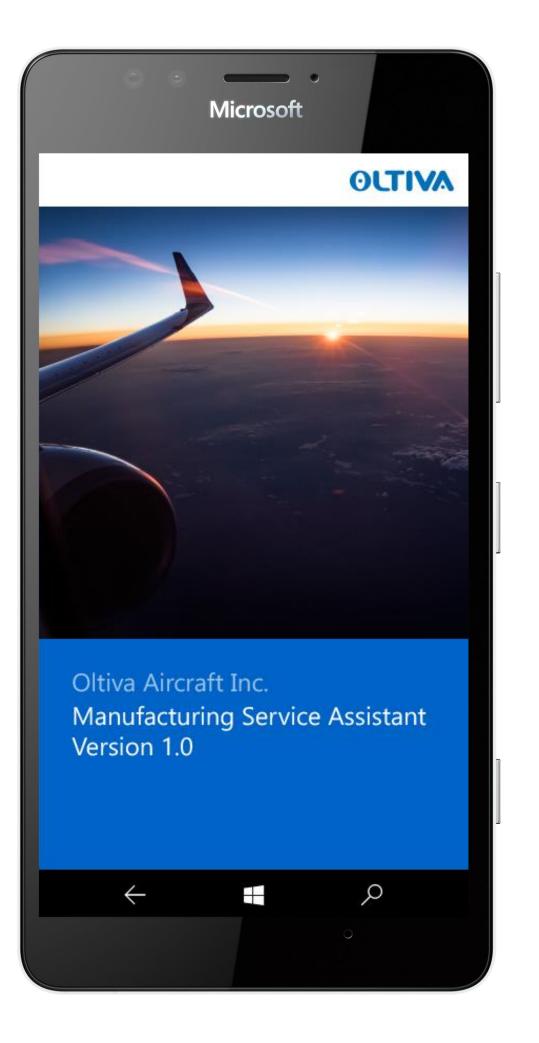








Manufacturing Service Technician Phone App



Microsoft	,
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My Jobs Job History	
Emirates 4555279 Assigned by Mark Peeters Agent John Smith	
Toulouse France Hangar 143 Z 09:15 am	
Dauphine HC-100 2015674	
Assigned by John Doe Agent Frank Duchamps	
London England Royal Field 27 England 11:30 am	
P.S.T. Sharo Kameyama 2036256	
Assigned by Takumi Ichii Agent Miyu Karasawa	
Agaoya-City C 2016/11/23 Japan UTC+8	
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Microsoft	
O O Preparation Disassembly	⊘ Approval
Vessel details	
Aturb 0287482 ① Overall condition - Assumed as Good Local-ERP 7502503 Vesselname Maer	
Warning LRMA, Last Minute Risk Assessment, is s Please complete the LRMA to proceed	
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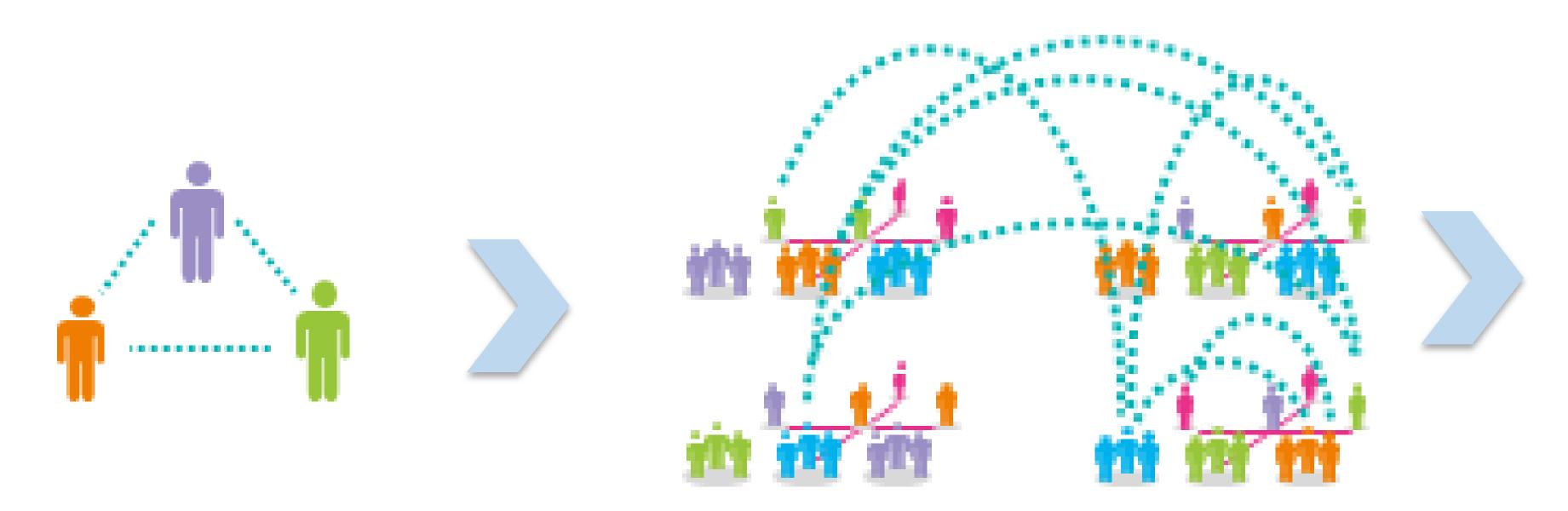






Who is involved and how - since it is NOT an IT Project only?

... from silo and isolated project thinking...





...to multi-party, inter-organizational collaboration

Digital Strategist Digital Workplace Specialist Solution Architect Program Manager Governance Project Manager Business Consulting Content Strategist Legal & Compliance Specialist Security Specialist Workers Council Consulting Change Management, Communication, Training Experience Manager Creative Lead UX Designer **UI** Designer IT Administrator IT Development, Build Testing **Operations & Support**

Why is Change so important in Digital Workplace Projects?



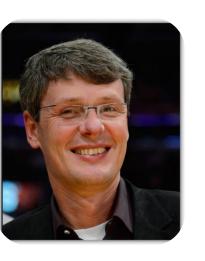
Failed Tech Predictions

- "I do believe in the horse. The automobile is no more than a transitory **phenomenon.** - German Kaiser Wilhelm II (1886)
- "640K ought to be enough for anybody" Bill Gates (1981)
- "We don't see this as a threat." Nokia on Google's Android acquisition (2007)
- There's no chance that the iPhone is going to get any significant market share. No chance. - Steve Ballmer, Microsoft CEO (April 2007)
- "In five years I don't think there'll be a reason to have a tablet anymore." -Thorsten Heins, BlackBerry CEO (2013)













DIGITAL TRANSFORMATION AND THE FUTURE OF BUSINESS

- 88% of the Fortune 500 companies in 1955 are now gone
- 52% of the Fortune 500 firms since 2000 are gone
- 40% of today's Fortune 500 companies will no longer exist in 10 years
- When you consider these numbers, it's not hard to see that change has always been with us.

Source: http://blog.wiwo.de/look-at-it/2016/08/24/digitale-transformation-40-prozent-der-fortune-500-firmen-verschwinden-in-naechster-dekade/



DECREASE IN LIFE EXPECTANCY 2015



Evolution of Office 365

Release of Office 365 the successor of BPOS wit the following services:

- Exchange
 Server
- SharePoint
- Lync

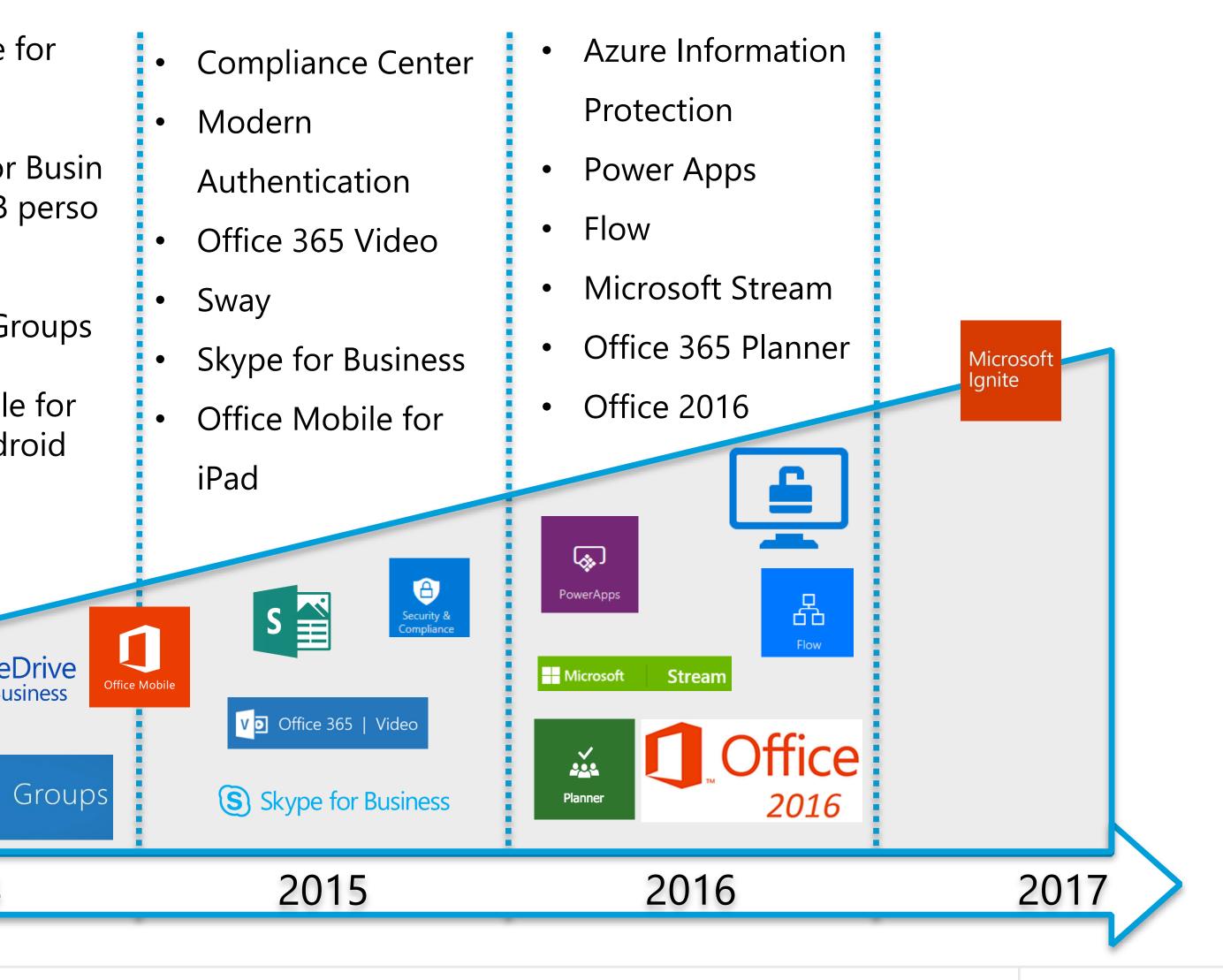
Introduction of the Office 365 Pro Plus Suite:

- Office 2013
- Power BI

- Office Delve for SharePoint
- OneDrive for Busin ess with 1TB perso nal Storage
- Office 365 Groups
- Office Mobile for iOs and Android







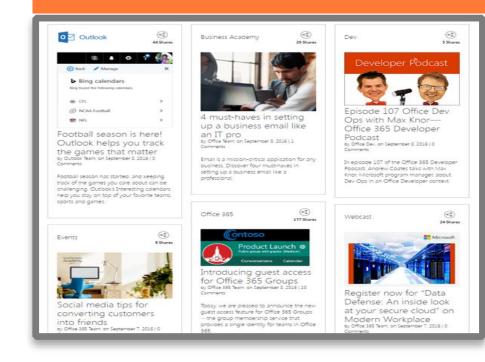
How to Stay Informed of Changes?



Ν	Aicrosoft Tech Community	
Collaborate, share and learn from expendence of the contract o		
	Recent Conversations • Provide Pages option appears in SharePoint admin center • Provide Pages option • Provide Pages option • Provide Pages • Provide Pages	Trending Spaces
	Interface Interface Interface Interface Corcups IOS App Change Folder Sorting? Interface Interface	Outlink 3 Constations OutChine for Readows 3 Constantions



Microsoft Team Blogs



YouTube Channel



Office 365 Message Center

Views	s All active messages •					
	Act by	Category	Message title	Published 🗸	Message ID	
		Stay Informed	New feature: Guest access for Office 365 Groups	Sep 8	MC76785	\times
		Stay Informed	We've made a change to the Office 365 Trust	Sep 7	MC76583	\times
		Plan For Change	Updated Feature: SharePoint Modern Lists	Sep 2	MC76407	\times
		Stay Informed	Updated feature: We are changing how ext	Sep 1	MC75833	\times
		Stay Informed	Updated Feature: Enhanced people experie	Aug 31	MC75926	\times
		Stay Informed	New capabilities in SharePoint Online team	Aug 31	MC75903	\times
		Stay Informed	New Feature: Focused Inbox	Aug 24	MC75603	\times
		Stay Informed	Visio Online Preview for First Release	Aug 23	MC75483	\times
		Stay Informed	New feature: Video based Screen Sharing e	Aug 22	MC75451	\times
		Stay Informed	Updated Feature: Monthly feature updates	Aug 17	MC75257	\times
		Plan For Change	New feature: Default links for sharing	Aug 15	MC75035	\times
		Stay Informed	New feature: Message Center translation	Aug 12	MC74640	\times
		Plan For Change	Oynamic Conference IDs coming to PSTN C	Aug 12	MC74634	\times
		Plan For Change	New feature: Copy files and folders from O	Aug 11	MC74375	×

Office 365 Community (iDays + Yammer)

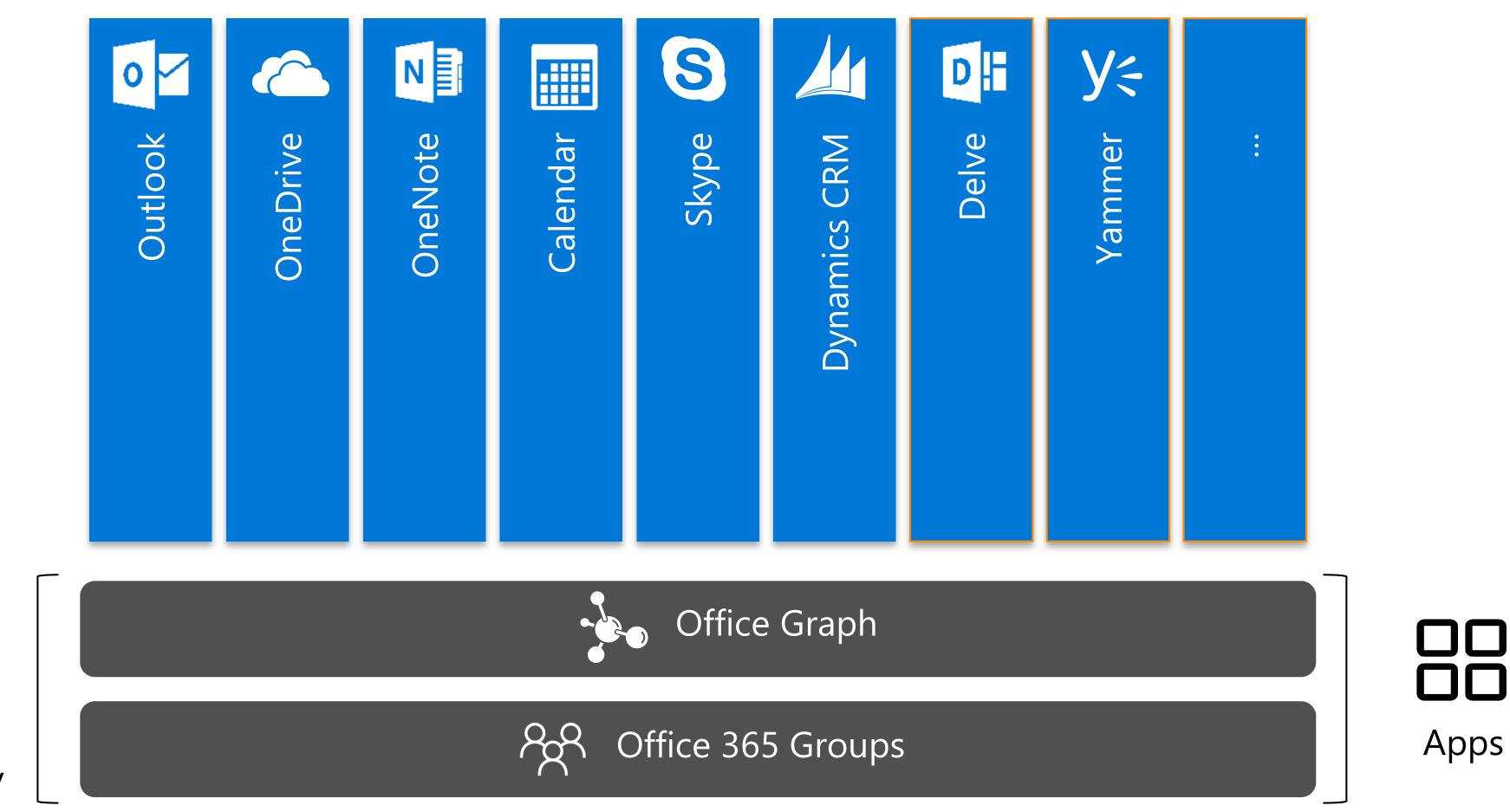




Visit www.avanade.com/ <u>Digitalworkplace</u> to find out more!



Office 365 Groups







Office 365 Groups + SharePoint

